

Terms of Use

Welcome to CEQUIN. This website www.cequinindia.org (“**Site**”) is owned and operated by CEQUIN (“CEQUIN,” “we,” “us,” or “our”). By accessing and using this Site, including all information, software, and services available here, you agree to comply with and be bound by these Terms of Use/Legal Terms. Please review the following terms, conditions, policies, and notices carefully, as your continued use of the Site constitutes your acceptance of them.

1. Our Services

CEQUIN provides a platform for individuals to learn about our mission, projects, and initiatives that promote the equal rights of women and girls. Our services include opportunities for donations, volunteering, and participation in various programs aimed at community empowerment (“**Services**”).

2. Intellectual Property Rights

We are the owner or the licensee of all intellectual property rights, including all text, graphics, logos, software, website designs, audio, video, and photographs (collectively, the ‘**Content**’), as well as the trademarks, service marks, and logos contained therein (the ‘**Marks**’). You may not reproduce, modify, distribute, or display any content from the Site without prior written permission from CEQUIN.

Our Content and Marks are protected by copyright and trademark laws (and various other intellectual property rights).

3. User Representations

By using the Site, you represent and warrant that:

- 1) all registration information you submit will be true, accurate, current, and complete;
- 2) you will maintain the accuracy of such information and promptly update such registration information as necessary;
- 3) you have the legal capacity and you agree to comply with these Legal Terms;
- 4) you are not a minor in the jurisdiction in which you reside, or if a minor, you have received parental permission to use the Services;
- 5) you will not access the Services through automated or non-human means, whether through a bot, script or otherwise;

- 6) you will not use the Services for any illegal or unauthorised purpose; and
- 7) your use of the Services will not violate any applicable law or regulation.

If you provide any information that is untrue, inaccurate, not current, or incomplete, we have the right to suspend or terminate your account and refuse any and all current or future use of the Services (or any portion thereof).

4. User Registration

To access certain features of the Site, you may be required to create an account. You may be required to register to use the Services. You agree to keep your password confidential and will be responsible for all use of your account and password. We reserve the right to remove, reclaim, or change a username you select if we determine, in our sole discretion, that such username is inappropriate, obscene, or otherwise objectionable. Notify CEQUIN immediately of any unauthorized use of your account.

5. Prohibited Activities

You may not access or use the Services for any purpose other than that for which we make the Services available. The Services may not be used in connection with any commercial endeavours except those that are specifically endorsed or approved by us. As a user of the Services, you agree not to:

- a) Violate any applicable laws or regulations.
- b) Systematically retrieve data or other content from the Services to create or compile, directly or indirectly, a collection, compilation, database, or directory without written permission from us.
- c) Trick, defraud, or mislead us and other users, especially in any attempt to learn sensitive account information such as user passwords.
- d) Circumvent, disable, or otherwise interfere with security-related features of the Services, including features that prevent or restrict the use or copying of any Content or enforce limitations on the use of the Services and/or the Content contained therein.
- e) Disparage, tarnish, or otherwise harm, in our opinion, us and/or the Services.
- f) Use any information obtained from the Services in order to harass, abuse, or harm another person.

- g) Make improper use of our support services or submit false reports of abuse or misconduct.
- h) Use the Services in a manner inconsistent with any applicable laws or regulations.
- i) Engage in unauthorised framing of or linking to the Services.
- j) Attempt to impersonate another user or person or use the username of another user.
- k) Upload or transmit (or attempt to upload or to transmit) viruses, Trojan horses, or other material, including excessive use of capital letters and spamming (continuous posting of repetitive text), that interferes with any party's uninterrupted use and enjoyment of the Services or modifies, impairs, disrupts, alters, or interferes with the use, features, functions, operation, or maintenance of the Services.
- l) Make any unauthorised use of the Services, including collecting usernames and/or email addresses of users by electronic or other means for the purpose of sending unsolicited email, or creating user accounts by automated means or under false pretences.

6. User-Generated Contributions

Users may have the opportunity to submit comments, feedback, or other content (collectively, "**User Contributions**"). You are solely responsible for your User Contributions and the consequences of posting them. You will not violate any applicable laws through your User Contributions.

7. Contribution License

By submitting User Contributions, you agree that we may access, store, process, and use any information and personal data that you provide following the terms of our Privacy Policy and your choices (including settings).

By submitting suggestions or other feedback regarding the Services, you agree that we can use and share such feedback for any purpose without compensation to you.

We do not assert any ownership over your Contributions. You retain full ownership of all of your Contributions and any intellectual property rights or other proprietary

rights associated with your Contributions. We are not liable for any statements or representations in your Contributions provided by you in any area on the Services. You are solely responsible for your Contributions to the Services and you expressly agree to exonerate us from any and all responsibility and to refrain from any legal action against us regarding your Contributions.

8. Services Management

We reserve the right, but not the obligation, to:

- a) monitor the Services for violations of these Legal Terms;
- b) take appropriate legal action against anyone who, in our sole discretion, violates the law or these Legal Terms, including without limitation, reporting such user to law enforcement authorities;
- c) in our sole discretion and without limitation, refuse, restrict access to, limit the availability of, or disable (to the extent technologically feasible) any of your Contributions or any portion thereof;
- d) in our sole discretion and without limitation, notice, or liability, to remove from the Services or otherwise disable all files and content that are excessive in size or are in any way burdensome to our systems; and
- e) otherwise manage the Services in a manner designed to protect our rights and property and to facilitate the proper functioning of the Services.

9. Privacy Policy

Your use of the Site is governed by our Privacy Policy, which outlines how we collect, use, and protect your personal information. By using the Site, you consent to the terms described in the Privacy Policy.

10. Term and Termination

These Legal Terms shall remain in full force and effect while you use the Services. WITHOUT LIMITING ANY OTHER PROVISION OF THESE LEGAL TERMS, WE RESERVE THE RIGHT TO, IN OUR SOLE DISCRETION AND WITHOUT NOTICE OR LIABILITY, DENY ACCESS TO AND USE OF THE SERVICES (INCLUDING BLOCKING CERTAIN IP ADDRESSES), TO ANY PERSON FOR ANY REASON OR FOR NO REASON, INCLUDING WITHOUT LIMITATION

FOR BREACH OF ANY REPRESENTATION, WARRANTY, OR COVENANT CONTAINED IN THESE LEGAL TERMS OR OF ANY APPLICABLE LAW OR REGULATION. WE MAY TERMINATE YOUR USE OR PARTICIPATION IN THE SERVICES OR DELETE YOUR ACCOUNT AND ANY CONTENT OR INFORMATION THAT YOU POSTED AT ANY TIME, WITHOUT WARNING, IN OUR SOLE DISCRETION.

If we terminate or suspend your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, we reserve the right to take appropriate legal action, including without limitation pursuing civil, criminal, and injunctive redress.

11. Modifications and Interruptions

We reserve the right to change, modify, or remove the contents of the Services at any time or for any reason at our sole discretion without notice. However, we have no obligation to update any information on our Services. We will not be liable to you or any third party for any modification, suspension, or discontinuance of the Services.

We cannot guarantee the Services will be available at all times. We may experience hardware, software, or other problems or need to perform maintenance related to the Services, resulting in interruptions, delays, or errors. We reserve the right to change, revise, update, suspend, discontinue, or otherwise modify the Services at any time or for any reason without notice to you. You agree that we have no liability whatsoever for any loss, damage, or inconvenience caused by your inability to access or use the Services during any downtime or discontinuance of the Services. Nothing in these Legal Terms will be construed to obligate us to maintain and support the Services or to supply any corrections, updates, or releases in connection therewith.

12. Transactions

To complete a transaction on the CEQUIN website, you may need to provide a method of payment (“**Payment Account**”) during the registration process. You can choose to execute a single transaction or set up recurring transactions (e.g., monthly, quarterly, annually) based on the options you select. By providing your Payment Account information, you authorize CEQUIN to charge your account according to the frequency and amounts you specify. All fees will be billed using the payment method you designate.

13. Governing Law

These Legal Terms shall be governed by and defined following the laws of India. CEQUIN and yourself irrevocably consent that the courts of Delhi shall have exclusive jurisdiction to resolve any dispute which may arise in connection with these Legal Terms.

14. Corrections

CEQUIN reserves the right to correct any inaccuracies or errors in the Site at any time without notice. We do not guarantee the accuracy or completeness of any information presented on the Site.

15. Disclaimer

The information provided on this Site is for general informational purposes only. While we strive for accuracy, CEQUIN makes no warranties or representations regarding the completeness or reliability of the information.

16. Limitations of Liability

To the fullest extent permitted by law, CEQUIN shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or in connection with your use of the Site.

17. Indemnification

You agree to defend, indemnify, and hold us harmless, including our subsidiaries, affiliates, and all of our respective officers, agents, partners, and employees, from and against any loss, damage, liability, claim, or demand, including reasonable attorneys' fees and expenses, made by any third party due to or arising out of:

- 1) use of the Services;
- 2) breach of these Legal Terms;
- 3) any breach of your representations and warranties set forth in these Legal Terms;
- 4) your violation of the rights of a third party, including but not limited to intellectual property rights; or
- 5) any overt harmful act toward any other user of the Services with whom you connected via the Services.

Notwithstanding the foregoing, we reserve the right, at your expense, to assume the exclusive defence and control of any matter for which you are required to indemnify us, and you agree to cooperate, at your expense, with our defence of such claims. We will use reasonable efforts to notify you of any such claim, action, or proceeding which is subject to this indemnification upon becoming aware of it.

18. User Data

CEQUIN may collect and store information related to your use of the Site. This data may be used to improve our services and enhance user experience, in accordance with our Privacy Policy.

19. Miscellaneous

These Terms of Use constitute the entire agreement between you and CEQUIN regarding your use of the Site. If any provision of these terms is found to be unenforceable, the remaining provisions will remain in full force and effect.

20. Contact Us

If you have any questions about these Terms of Use, please contact our Grievance Redressal Officer at:

- **Name:** Bency Issac

- **Email:** contact@cequinindia.org
- **Phone:** +911145087105 / 43670317 / 26987864

Thank you for visiting the CEQUIN website and for your commitment to supporting our mission.

PRIVACY POLICY

CEQUIN is committed to protecting the privacy of individuals who engage with us, including donors, beneficiaries, volunteers, and partners. This Privacy Policy outlines how we collect, use, store, and protect your personal data when you visit our website, participate in our programs, or otherwise interact with our organization. Our mission is to promote the equal rights of women and girls to lead a violence-free life, develop their capabilities, have ownership and control over resources, and be included in decision-making processes. This privacy policy has been created to make the users feel more comfortable and aware about the personal information they share with us.

1. INFORMATION WE COLLECT

Personal Information

When you interact with CEQUIN through our website, programs, or events, we may collect various types of personal information, including but not limited to:

- **Contact Information:** Your name, email address, phone number, mailing address, and other details required to communicate with you.
- **Demographic Information:** Gender, age, geographic location, and other relevant data
- **Donor Information:** Details such as your donation history, payment information, and preferences, used to manage contributions and issue receipts.
- **Volunteer Information:** Skills, experience, availability, and any additional data you provide as part of our volunteer programs.
- **Program Participation Data:** Information gathered through your participation in CEQUIN's projects, such as skill-building sessions, workshops, or community outreach activities. This may include feedback, attendance, and areas of interest.
- **Health and Safety Data:** In some cases, we may collect sensitive information, especially if you are involved in our programs that require such data for your well-being, such as health records or dietary needs.

Non-personal Information

When you visit CEQUIN’s website, we automatically collect certain non-personal information that helps us understand how our website is used and how we can improve it. This includes:

- **IP Address:** We collect your computer’s IP address, which shows the location of your device on the internet. This does not provide any personal details but helps us identify general geographical trends in our audience.
- **Pages Accessed:** We track the specific pages you visit on our site, enabling us to assess which content is most engaging for our visitors.
- **Files Downloaded:** We monitor which files are downloaded from our site to ensure the availability and effectiveness of resources we provide.
- **Usage Patterns:** By analysing the frequency of visits and the time spent on various pages, we gather insights into which sections of our site are most and least popular.
- This data helps us improve our services by identifying usage trends, optimizing content, and enhancing user experience. None of this information can identify who you are, as it is purely used to monitor site traffic and performance.

Children’s Information

CEQUIN is committed to protecting the privacy of minors. If you are under the age of 18, please ensure you obtain permission from your parent or guardian before providing any personal information (such as your name, address, email address) through our website or other platforms. We strongly encourage parents and guardians to stay actively involved in their children’s use of the internet and be aware of the activities in which they are participating, particularly when engaging with organizations like CEQUIN.

2. HOW WE USE YOUR INFORMATION

Except as stated in this Privacy Policy, CEQUIN does not share your Personal Information with third parties without your consent. Personal Information is only shared with authorized personnel of CEQUIN, and if shared with third-party vendors or service providers, it is done so under strict confidentiality agreements. These third

parties assist CEQUIN in performing specific services, such as responding to inquiries, providing technical support, gathering feedback, and informing users about promotional offers. All vendors are required to abide by confidentiality obligations similar to those of CEQUIN, ensuring that your Personal Information is protected.

In contrast, Non-Personal Information, which does not identify individual users, is used to improve our services and customize the user experience. We may aggregate this data to analyse trends and patterns in site usage. CEQUIN reserves the right to share or disclose Non-Personal Information with partners, advertisers, and third parties at our discretion, as this Privacy Policy does not limit its use.

We may also share information with outside parties if we have a good-faith belief that it is necessary to comply with legal processes, enforce terms of service, investigate potential violations, address fraud or security concerns, or protect the rights, property, or safety of our users or the public.

Additionally, CEQUIN may share information with affiliated organizations, sister concerns to carry out its objectives. Only authorized employees, agents, or contractors who have agreed to keep your information secure and confidential will have access to it.

In the event of a merger, acquisition, or other organizational restructuring, your Personal Information may be transferred as part of the organization's assets. By using our services, you consent to the transfer of your information to another organization in such cases.

CEQUIN does not retain the information collected from you for a period not exceeding the purpose for which the said information was collected. Your collected information will be deleted when the said information is no longer in use.

3. INFORMATION WE SHARE

At CEQUIN, we do not sell or trade your personal information. We may, however, share information provided by our website visitors with trusted service providers that we engage to perform services on our behalf. These services may include processing

donations, sending direct mail, managing email campaigns, greeting cards, making phone calls, and other similar activities. To ensure these services are performed efficiently, we may share your information, such as your phone number or email address, with these third-party service providers.

4. HOW WE PROTECT YOUR INFORMATION

We are committed to ensuring that your personal data is secure. We take reasonable precautions and follow industry best practices to protect your information from unauthorized access, alteration, disclosure, or destruction. The measures we take include:

- **Encryption:** Data encryption technologies are used for sensitive information.
- **Access Controls:** Only authorized personnel have access to your information.
- **Secure Payment Processing:** Donations are processed through secure and compliant payment gateways.

5. RIGHT TO ACCESS THE INFORMATION

At any time, you can ask us for a copy of the Personal Information that we hold about you or request a correction or deletion of information by contacting us on the email address and phone numbers provided in this policy.

6. COOKIES

CEQUIN's website uses cookies to enhance user experience, analyse site traffic, and understand how visitors engage with our content. Cookies are small files placed on your device that help us collect non-personal information such as browsing behaviour, pages accessed, and session details. We may use both first-party cookies, which are set by CEQUIN, and third-party cookies, which are set by external service providers (e.g., analytics tools like Google Analytics) to improve our services and website functionality.

You can choose to disable cookies through your browser settings. By adjusting your browser preferences, you can control which cookies you allow, including third-party cookies. Please note that disabling cookies may impact the functionality of our website, and certain features may not work as intended.

7. DONATIONS

CEQUIN takes the privacy and security of your Personal Information seriously, especially when you make donations to support our mission. When you donate to CEQUIN, we collect Personal Information such as your name, contact details, and payment information to process your donation and provide you with a receipt.

We may use third-party payment processors to handle donations securely. These payment processors are bound by strict confidentiality and security obligations, and your payment details are never stored on our servers. These third-party platforms are responsible for processing your donations and ensuring that the transaction is conducted safely and efficiently.

We do not sell or trade donor information with any third parties. However, we may use your contact information to acknowledge your contribution, send updates, or inform you of future campaigns. You can choose to opt-out of any future communication if you prefer.

Additionally, we are required to retain certain donation records for legal and tax purposes, but we ensure that any sensitive data remains protected in compliance with applicable laws. If you have any concerns about how your donation data is handled, please contact us directly using the contact details provided below.

8. COPYRIGHT PROTECTION

All content on this website including graphics, text, icons, interfaces, audio clips, logos, images and software is the property of CEQUIN and/or its content suppliers and is protected by Indian and international copyright laws. The arrangement and compilation (meaning the collection, arrangement, and assembly) of all content on this website is the exclusive property of CEQUIN and protected by Indian and international copyright laws. Permission is given to use the resources of this website only for the purposes of gathering information about CEQUIN, making enquiries, and making a donation. Any other use, including the reproduction, modification, distribution, transmission, republication, display or performance, of the content on this website can only be made with the express permission of CEQUIN.

9. UPDATES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and we will notify you of significant changes via email or other means. Please review this policy periodically to stay informed about how we are processing and protecting your data.

10. JURISDICTION AND DISPUTE RESOLUTION

This privacy policy is to be read and interpreted as per the laws prevailing in India and any dispute in regard to the same shall be under the sole jurisdiction of the Courts of Delhi.

11. CONTACT US

If you would like us to update your contact information or remove your name from our email or postal mailing lists, or if you have any questions about our information practices, please contact us at contact@cequinindia.org or call us at +911145087105/43670317/ 26987864.